

Our QUALITY POLICY

AT Financial And Business Solutions' (F.B.S), the client is uppermost in our mind; his expectations are ours.

Listening with care to our clients provides us valuable information. We endeavour to identify their needs to shape the services we provide to them in accordance with the current regulatory and legal requirements.

In order to increase our clients satisfaction:

- ♣ We operate and sustain efficiently our quality management system,
- **4** and make available to our organisation an appropriate equipment and qualified human resources.

Our commitment:

- **♣** To fulfill our clients expectations by providing an excellent service.
- ♣ To eliminate the causes of discrepancies to better satisfy our customers' requirements.
- ♣ To set ourselves apart by a continuous improvement of our performances at the service of our clients

We believe that the satisfied customers set up the winning companies.

We are on the look-out for the bit extras that make the difference.

The Management